





Dada Nexus

Investor Presentation

May 2022







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Company Overview

Our Mission and Platforms









Technology is Core to Our Platform







~3,100 **Employees Operating Two** Major Marketplaces¹





6,700+ **Stores Adopting** Haibo¹









Picking Time as Fast as 3min





Omni-channel O2O Operating System



Membership Management for Retailers and Brands





Smart Order Recommendation and Dispatching System



Digitalized Rider Management



Automatic Order Pricing Mechanism



Proprietary Software and Technologies



Enormous Data and User Insights



Artificial Intelligence and Data Analytics

- 1. As of March 31, 2022.
- 2. In the first quarter of 2022.

Mutually Beneficial Collaboration with Our Reputable Strategic Partners and Shareholders









Last-mile delivery partner for JD Logistics providing flexible delivery capacity during peak







On-demand Delivery

Picking solutions
improving efficiency



JD Shop Now

- Core pillar to JD's omnichannel strategy
- Optimized on-demand
 shopping experience for
 JD consumers



- ✓ Strategic O2O platform served as strong growth engine
- ✓ Walmart China's membership program

On-demand Retail

Shop Now: Joint Efforts Together with JD.com to Unlock Potential in Local On-demand Retail Market







- ✓ Enrich both product offerings and delivery options
- ✓ Provide consumers with a better shopping experience
- ✓ Meet consumers' evolving demands



On-demand retail within JD.com powered by Dada Group



Available in search results, Nearby tab of JD App, etc.









- ✓ Dada Group fulfills all needs of local on-demand retail and delivery on JD
- ✓ Increase penetration rate among JD's vast user base





Continue to penetrate





Vast JD.com user base that keeps expanding



580.5 million¹



Our Market Opportunity

New Era of Local On-demand Retail in China









C2C E-commerce Platform Inter-city Multi-day Delivery



B2C E-commerce Platform Intra-city Same-day Delivery



O2O E-commerce Platform Intra-city 1-hour On-demand Delivery







Supermarket - Largest Local Retail Segment With Fast Growing O2O Penetration







With annual sales over RMB3 trillion, supermarket remains the largest segment for local retail

O2O platform is and will continue to be the major growth driver for supermarkets



O2O GMV generated by platform model in supermarket segment

2019 2021 2025E

Penetration² 1%

JDDJ is the absolute leader and continues to expand market share among O2O platforms in supermarket segment

Market Shares³ of Local On-demand Retail Platforms in China Supermarket Segment, 2021



Source: iResearch.

Notes:

^{1.} Local retail sales do not include sales from categories such as automobile and building materials. Segment 2 refers to Apparel and Personal Care Stores; Segment 3 refers to Food, Beverage and Tabaco Stores; Segment 4 refers to Drug Stores; Segment 5 refers to Consumer Electronics and Appliance Stores; Segment 6 refers to Department Stores; Segment 7 refers to Convenience Stores.

^{2.} Represents O2O GMV generated by platform model as % of total China supermarket retail GMV.

^{3.} Represents market share of local on-demand retail platform in the China supermarket segment, in terms of GMV.

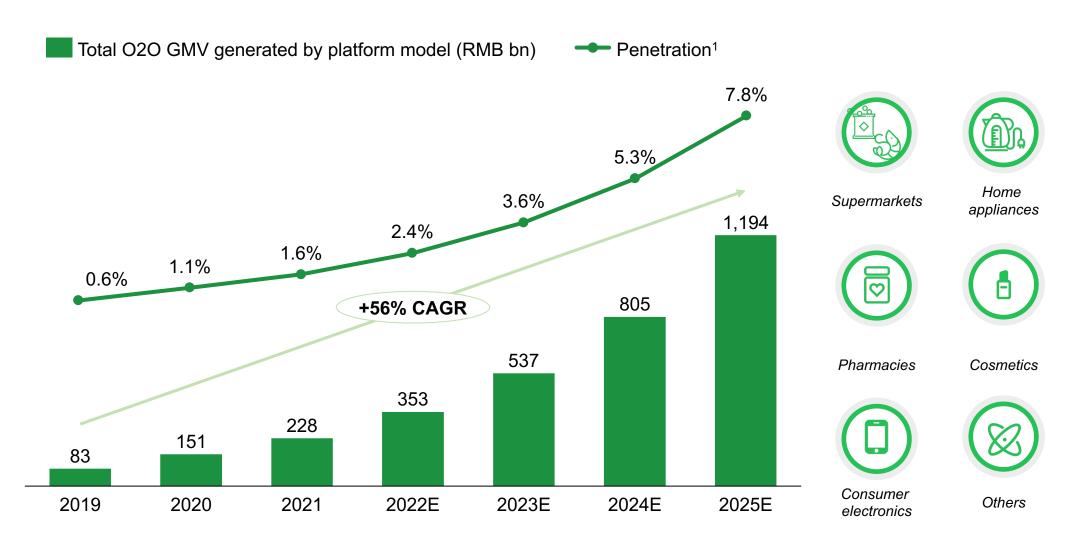
Large Potential to Be Explored Amid the Digital Transformation of Offline Retailers







While supermarket is among the earliest to adopt O2O model in local retail industry, more retailers across physical merchandise categories are embracing O2O, driving overall market size to be over RMB1 trillion in 2025



Source: iResearch

Notes

^{1.} Represents O2O GMV generated by platform model as % of total China local retail GMV.



Investment Highlights

Our Investment Highlights









- Continually Enhanced Efficiency Driven by Network Effect and Technology Infrastructure
 - Widely Trusted Local On-demand Retail Platform Exhibiting Robust Growth
 - Evolving Empowerment Capabilities Fueling Growth of Retailers and Brands
- 5 Powerful Multilateral Network Effects Fostering Win-win Outcomes
- Proven and Visionary Management Team with Commitment to Technology Innovation









We Are An Open On-demand Delivery Platform With Unique Value and Scarcity







Prominent advantages compared with food delivery and other third-party ondemand delivery platforms

Open Platform with Diversified Order Sources

~7x
Robust Growth

Number of Merchants and Individual Senders in 2021 vs 2017 Food Delivery Platforms Other Thirdparty Delivery Platforms





Flexibility
Arising from Crowdsourcing Platform

High Scalability
Orders in Peak Day Compared with
Average¹







Integrated Fulfillment Solutions

- ✓ Intra-city logistics
- ✓ Warehouse management
- ✓ In-store picking
- ✓ On-demand delivery









Continually Enhanced Efficiency Driven by Network Effect and Technology Infrastructure







Network Effect

gher Order Volum and Density

Technology Infrastructure



Smart Order Recommendation and **Dispatching System**

- Al-based orders and riders matching
- Optimal routes recommended

Automated Pricing System



- Optimized pricing through Al algorithm
- Further enhanced delivery efficiency and improved the overall delivery experience



Widely Trusted Local On-demand Retail Platform Fueling Growth of Retailers and Brands







Supermarket Chains¹ and Other Leading Retail Chains















































Key Growth Engine for Retailers and Brand Owners



Wern Yuen Tan, ex-President and CEO of Walmart China

"In July 2019, Walmart's sales on the JDDJ platform had *grown* by more than 13 times compared to the sales at its launch in 2016."

"We are confident that this deeper collaboration with Dada Group will enhance our **omni-channel** footprint and deliver a **better O2O** (online to offline) customer experience."



Rohit Jawa, Unilever North Asia Executive Vice President

"JDDJ is **one of our most reliable partners**. Since the time partnership has been established, Dada has delivered secured service to our consumers, meanwhile, JDDJ also helps us in further **building brand awareness and boosting omnichannel sales**"



Anne Tse, PepsiCo Foods Greater China SVP and GM

"JDDJ has become one of our *fastest growing sales channels* among all platforms we worked with in China"



Evolving Empowerment Capabilities Fueling Growth of Retailers and Brands









Note:

1. As of March 31, 2022.

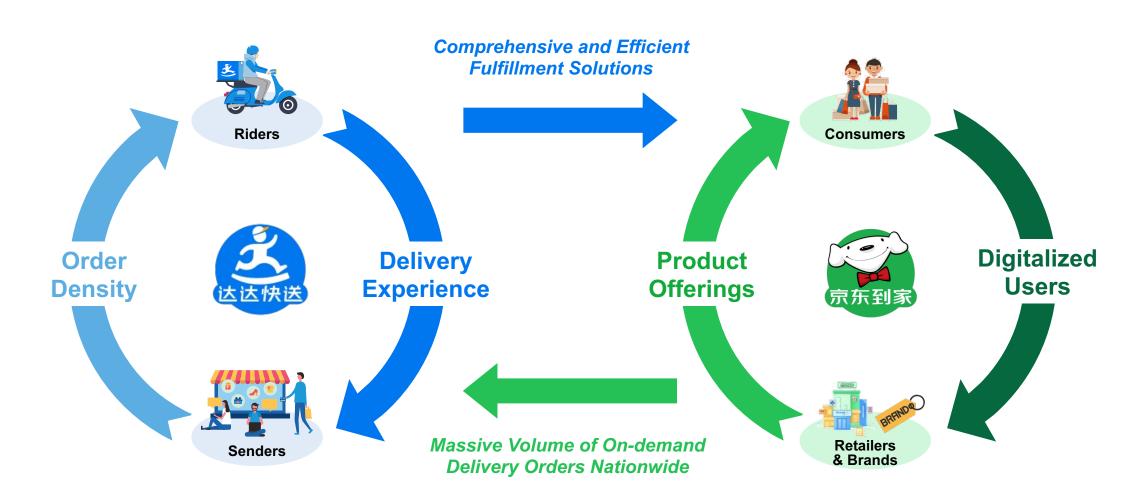


Powerful Multilateral Network Effects Fostering Win-win Outcomes for All Participants











Proven and Visionary Management Team with Commitment to Technology Innovation











CTO

Google facebook Square



















Baohong Sun

Lei Xu

Director

Director

Yui Yu

Sandy Ran Xu **Director**

Xiaojing Zhu

Director

Christina

Walmart 🔆 沃尔玛

Bonnie Yi Zhang

Independent **Director**

Independent **Director**







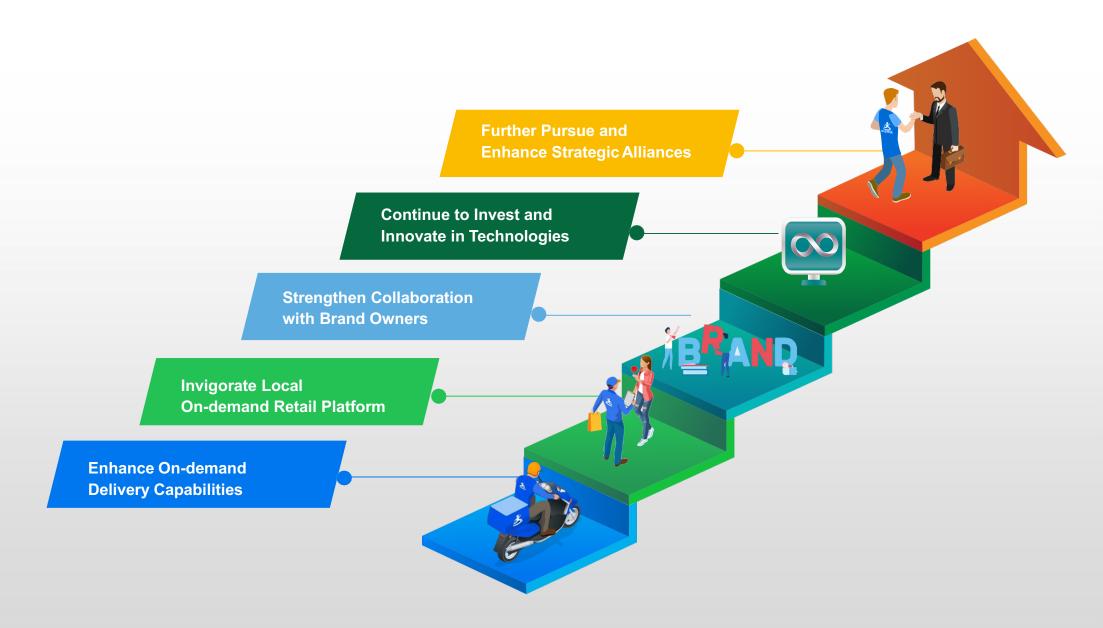


Our Growth Strategies











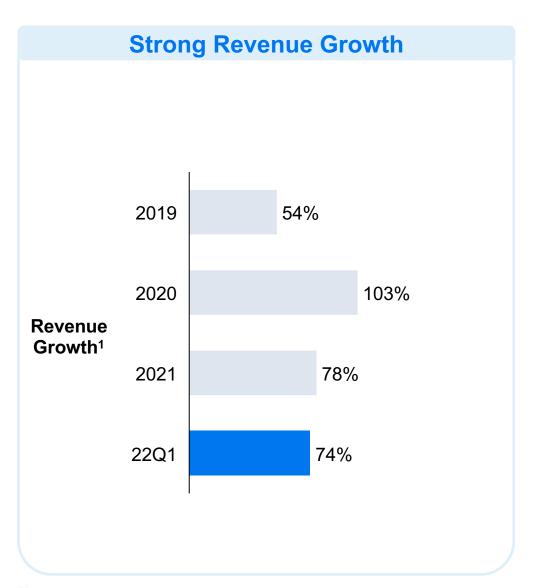
Financial Overview

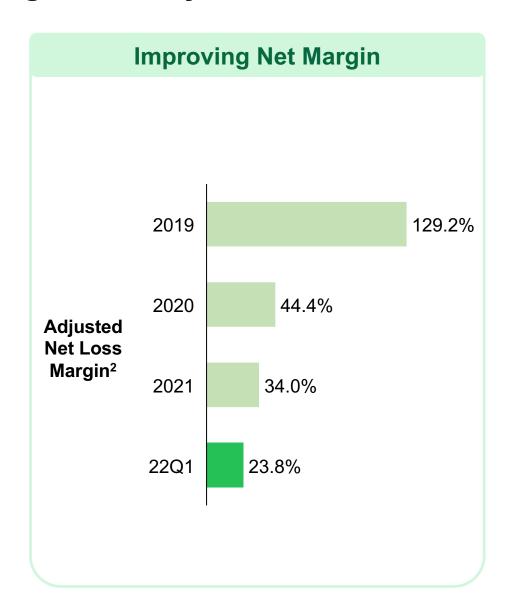
Strong Revenue Growth Momentum Accompanied by Enhanced Operating Efficiency











Notes.

^{1.} Effective since April 2021, the cost of riders for Dada Now last-mile delivery services has been directly paid through third-party companies instead of through the Company. The Company no longer recognizes rider-related revenue and rider-related costs in the income statement for the last-mile delivery services. To help better understand the growth excluding the change's impact on revenue, the Company hereby presents the year-over-year growth assuming excluding the cost of riders directly paid during the comparative periods.

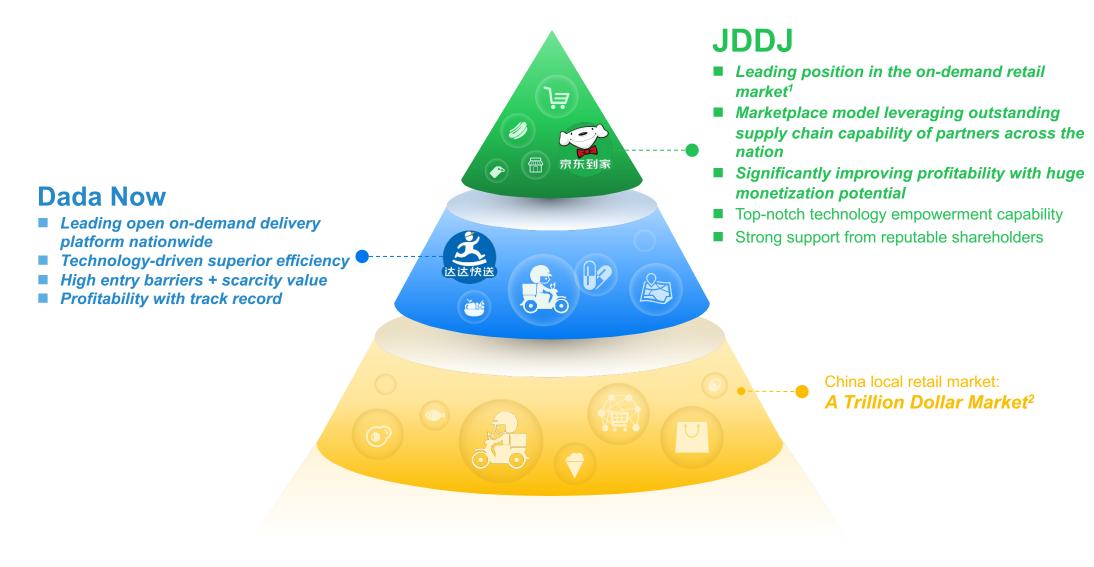
^{2.}Adjusted net loss margin is calculated by dividing adjusted net loss attributable to ordinary shareholders by total revenue, assuming revenue recognition of Dada Now last-mile delivery services is net basis during the comparative periods.

Why Dada?









Notes:

^{1.} One of China's largest local on-demand retail platforms and the largest local on-demand retail platform in supermarket segment by GMV in 2021 according to iResearch.

^{2.} According to iResearch.