





**Investor Presentation** 

September 2021







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**Company Overview** 

### **Our Mission and Platforms**









## **Technology is Core to Our Platform**













4,300+ **Stores Adopting** Haibo<sup>2</sup>









**Picking Time as** Fast as 3min





**Omni-channel 020 Operating System** 



**Membership Management for Retailers and Brands** 





**Smart Order Recommendation and Dispatching System** 



**Digitalized Rider Management** 



**Automatic Order Pricing Mechanism** 



Proprietary Software and Technologies



**Enormous Data and User Insights** 



**Artificial Intelligence and Data Analytics** 

Notes:

- 1. As of June 30, 2021.
- 2. As of August 31, 2021.
- 3. In the second guarter of 2021.

## **Mutually Beneficial Collaboration with Our** Reputable Strategic Partners and Shareholders









**On-demand** 

**Delivery** 

- **Last-mile delivery** partner for JD Logistics
- Flexible delivery capacity during peak







**On-demand Delivery** 

**Picking solutions** improving efficiency



- **Optimized on-demand** shopping experience for JD consumers
- Core pillar to JD's omnichannel strategy



√ Strategic O2O platform served as strong growth engine

Retail

Walmart China's membership program





**Our Market Opportunity** 

### New Era of Local On-demand Retail in China









**C2C E-commerce Platform Inter-city Multi-day Delivery** 



**B2C E-commerce Platform Intra-city Same-day Delivery** 



O2O E-commerce Platform
Intra-city 1-hour On-demand Delivery





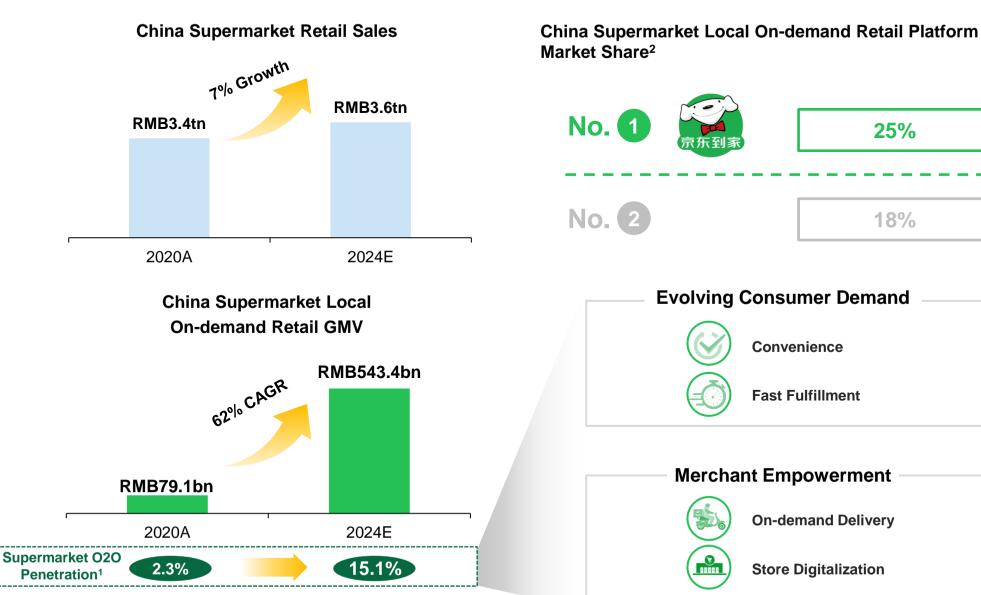


## **Supermarket - Largest Local Retail Segment Driven by Rising O2O Penetration**









Source: iResearch.

Notes

<sup>1.</sup> Represents O2O platforms' supermarket GMV as % of China supermarket local on-demand retail market GMV.

<sup>2.</sup> Represents market share of local on-demand retail platform in the China supermarket segment, in terms of GMV in 2020.

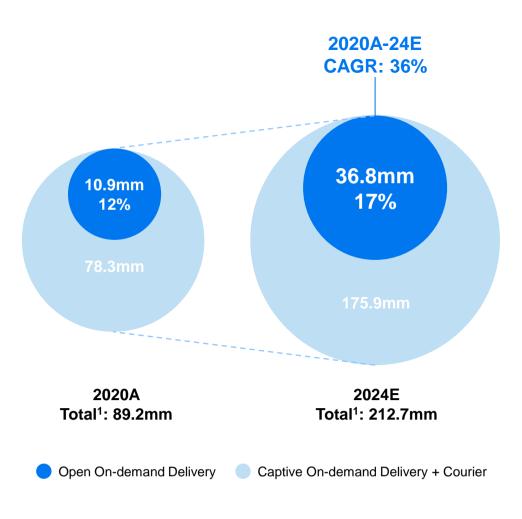
## **Open On-demand Delivery - Fastest Growing Segment with Diverse Order Sources**







#### **China Local Delivery Average Daily Orders**



## China Open On-demand Delivery Platform Market Share<sup>2</sup>



## Diversified Order Sources for Open On-demand Delivery







**Florists** 



Personal Items Last-mile Delivery

Source: iResearch

Notes:

<sup>1.</sup> Represents number of average daily orders of China local delivery market, which includes open on-demand delivery, captive on-demand delivery and courier.

<sup>2.</sup> Represents market share in China open on-demand delivery market, in terms of average daily orders in 2020.



**Investment Highlights** 

## **Our Investment Highlights**









- Continually Enhanced Efficiency Driven by Network Effect and Technology Infrastructure
  - Widely Trusted Local On-demand Retail Platform Exhibiting Robust Growth
  - Evolving Empowerment Capabilities Fueling Growth of Retailers and Brands
- 5 Powerful Multilateral Network Effects Fostering Win-win Outcomes
- 6 Proven and Visionary Management Team with Commitment to Technology Innovation







## 1

# We Are An Open On-demand Delivery Platform With Unique Value and Scarcity







Open

~5x

#### **Robust Growth**

Number of Merchants and Individual Senders in 2020 vs 2017

**Flexible** 

~4x

#### **Superior Flexibility**

Orders in Peak Day Compared with Average<sup>1</sup> >10x

#### **High Scalability**

Orders in Peak Hour Exceeding Average<sup>2</sup>

Ondemand ~30 min

#### Fast Fulfillment

Average Intra-city Delivery Time<sup>3</sup>

### **Unique Value and Scarcity**



Food Delivery Platforms

**Diversified Order Sources** 





Flexibility
Arising from
Crowd-sourcing
Platform





Integrated Fulfillment Solutions





#### Notes

- 1. Total orders delivered on the peak day during 2020 was around 4 times of average daily order volume in the same period of time.
- 2. Total orders delivered in the peak hour in the peak day during 2020 was more than 10 times of the average hourly order volume in the same period.
- 3. In the second quarter of 2021.



## Continually Enhanced Efficiency Driven by Network Effect and Technology Infrastructure







### **Network Effect**



### **Technology Infrastructure**



## **Smart Order Recommendation** and **Dispatching System**

- Al-based orders and riders matching
- Optimal routes recommended

### **Automated Pricing System**



- Optimized pricing through AI algorithm
- Further enhanced delivery efficiency and improved the overall delivery experience



## Widely Trusted Local On-demand Retail Platform Fueling Growth of Retailers and Brands









### 9 of Top 10 80 of Top 100

**Supermarket Chains<sup>1</sup> and Other Leading Retail Chains** 















































#### **Key Growth Engine for Retailers and Brand Owners**

Walmart 沃 尔 玛 Wern Yuen Tan, ex-President and CFO of Walmart China

"In July 2019, Walmart's sales on the JDDJ platform had *grown* by more than 13 times compared to the sales at its launch in 2016."

"We are confident that this deeper collaboration with Dada Group will enhance our **omni-channel** footprint and deliver a **better O2O** (**online to offline**) **customer experience**."



Rohit Jawa, Unilever North Asia Executive Vice President

"JDDJ is **one of our most reliable partners**. Since the time partnership has been established, Dada has delivered secured service to our consumers, meanwhile, JDDJ also helps us in further **building brand awareness and boosting omnichannel sales**"



Anne Tse, PepsiCo Foods Greater China SVP and GM

"JDDJ has become one of our *fastest growing sales channels* among all platforms we worked with in China"



## **Evolving Empowerment Capabilities Fueling Growth of Retailers and Brands**









Note:

1. As of August 31, 2021.

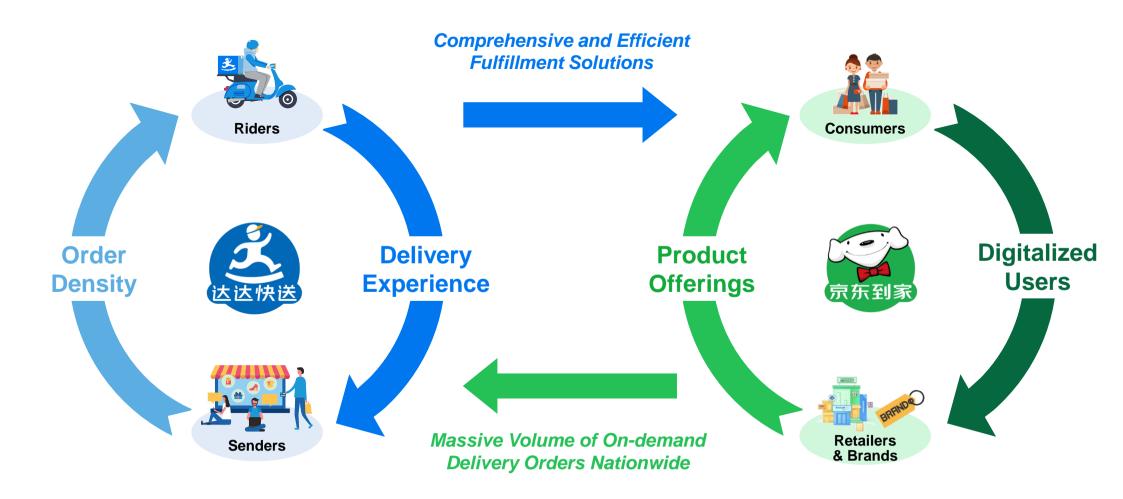


# Powerful Multilateral Network Effects Fostering Win-win Outcomes for All Participants











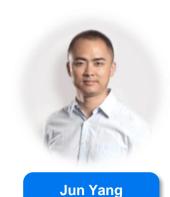
# Proven and Visionary Management Team with Commitment to Technology Innovation























Yui Yu







Kui Zhou

**Director** 





Lei Xu

**Director Director** 

Sandy Ran Xu

Director

or



Christina

Xiaojing Zhu

-----

Bonnie Yi Zhang

Independent Director

Independent Director

**Baohong Sun** 













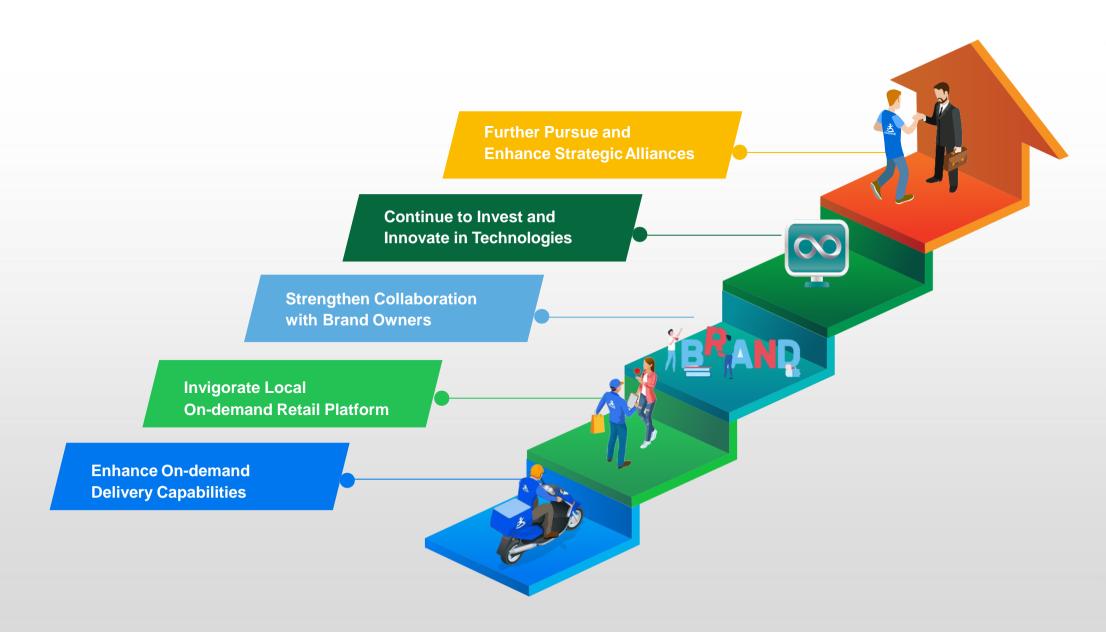


## **Our Growth Strategies**











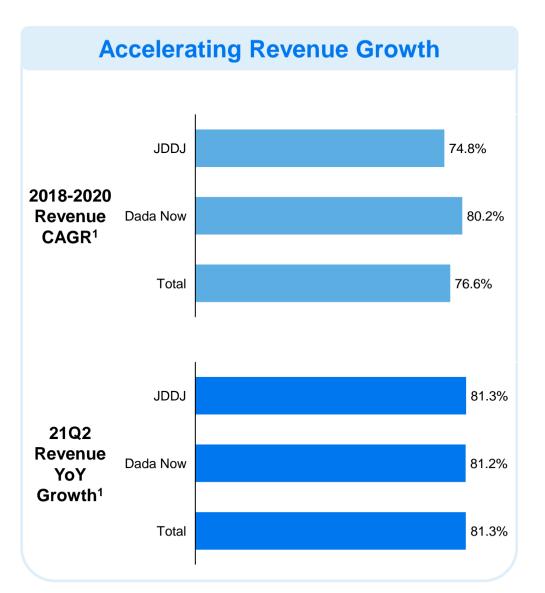
**Financial Overview** 

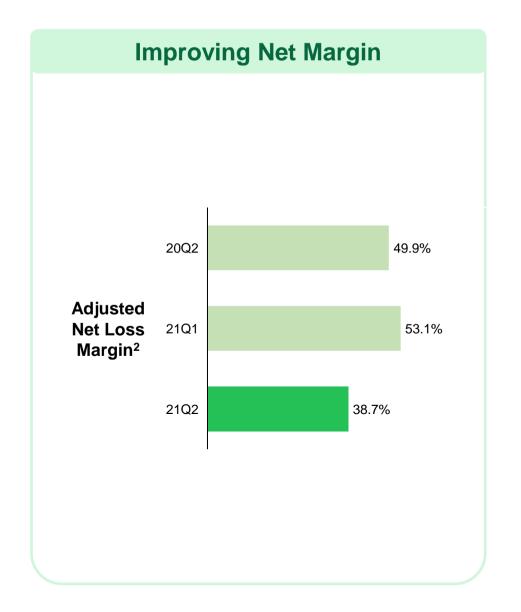
## Strong Revenue Growth Accompanied by Enhanced Operating Efficiency











#### Notes:

<sup>1.</sup> Effective since April 2021, the cost of riders for Dada Now last-mile delivery services has been directly paid through third-party companies instead of through the Company. The Company no longer recognizes rider-related revenue and rider-related costs in the income statement for the last-mile delivery services. To help better understand the growth excluding the change's impact on revenue, the Company hereby presents the year-over-year growth assuming excluding the cost of riders directly paid during the comparative periods.

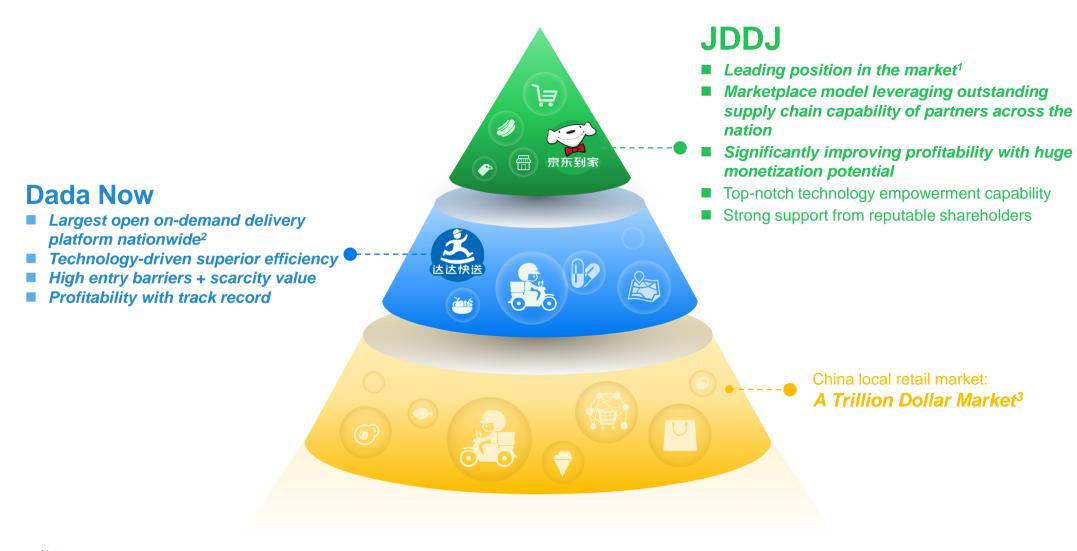
<sup>2.</sup> Adjusted net loss margin is calculated by dividing adjusted net loss attributable to ordinary shareholders by total revenue, assuming revenue recognition of Dada Now last-mile delivery services is net basis during the comparative periods.

### Why Dada?









#### Notes:

- 1. One of China's largest local on-demand retail platforms by GMV in 2020 according to iResearch.
- 2. By number of orders in 2020, according to the iResearch Report.
- 3. According to iResearch.