





Investor Presentation

Nov 2023







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Company Overview

Our Mission and Platforms









Technology is Core to Our Platform









Delivery Fulfillment Rate for Intra-city On-demand Orders¹





~12,000 **Stores Adopting** Haibo²









Picking Time as Fast as 3min





Omni-channel O2O Operating System



Membership Management for Retailers and Brands





Smart Order Recommendation and Dispatching System



Digitalized Rider Management



Automatic Order Pricing Mechanism



Proprietary Software and Technologies



Enormous Data and User Insights



Artificial Intelligence and Data Analytics

^{1.} In the third quarter of 2023.

Mutually Beneficial Collaboration with Our











Last-mile delivery partner for JD Logistics providing flexible delivery capacity during peak





Strategic delivery partner for omni-channel delivery

On-demand Delivery

Picking solutions improving efficiency



JD Shop Now

- Core pillar to JD's omnichannel strategy
- **Optimized on-demand** shopping experience for JD consumers



- √ Strategic O2O platform served as strong growth engine
- Walmart China's membership program



Shop Now: Joint Efforts Together with JD.com to Unlock Potential in Local On-demand Retail Market









- ✓ Enrich both product offerings and delivery options
- ✓ Meet consumers' evolving demands and provide a better shopping experience
- ✓ Improve operating efficiency leveraging omni-channel fulfillment



On-demand retail within JD.com powered by Dada Group

JD Shop Now

Available in search results, Xiaoshida tab, recommendation feeds of JD App, etc.









- ✓ Dada Group fulfills all needs of local on-demand retail and delivery on JD
- ✓ Increase penetration rate among JD's vast user base



Our Market Opportunity

New Era of Local On-demand Retail in China









C2C E-commerce Platform Inter-city Multi-day Delivery



B2C E-commerce Platform Intra-city Same-day Delivery



O2O E-commerce Platform Intra-city 1-hour On-demand Delivery







Supermarket - Largest Local Retail Segment With Fast Growing O2O Penetration



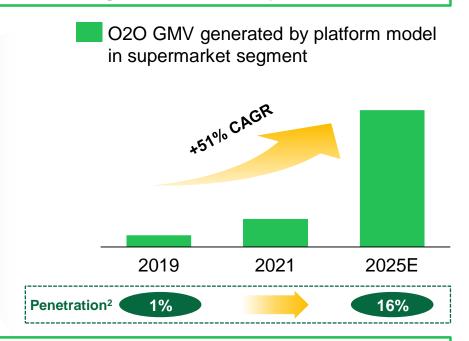




With annual sales over RMB3 trillion, supermarket remains the largest segment for local retail

O2O platform is and will continue to be the major growth driver for supermarkets





JDDJ is the absolute leader and continues to expand market share among O2O platforms in supermarket segment

Market Shares³ of Local On-demand Retail Platforms in China Supermarket Segment, 2021



Source: iResearch.

Notes:

^{1.} Local retail sales do not include sales from categories such as automobile and building materials. Segment 2 refers to Apparel and Personal Care Stores; Segment 3 refers to Food, Beverage and Tabaco Stores; Segment 4 refers to Drug Stores; Segment 5 refers to Consumer Electronics and Appliance Stores; Segment 6 refers to Department Stores; Segment 7 refers to Convenience Stores.

^{2.} Represents O2O GMV generated by platform model as % of total China supermarket retail GMV.

^{3.} Represents market share of local on-demand retail platform in the China supermarket segment, in terms of GMV.

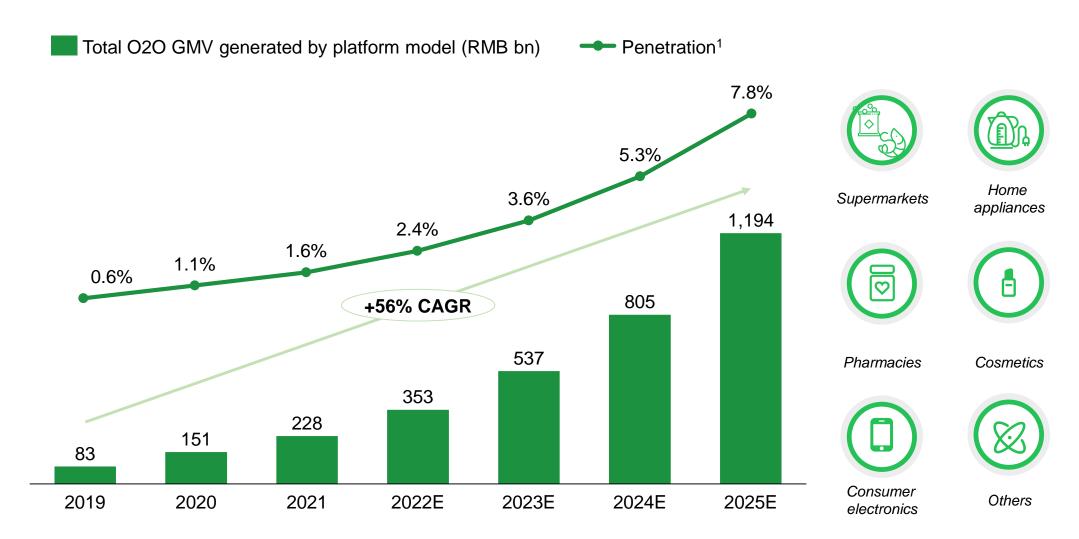
Large Potential to Be Explored Amid the Digital Transformation of Offline Retailers







While supermarket is among the earliest to adopt O2O model in local retail industry, more retailers across physical merchandise categories are embracing O2O, driving overall market size to be over RMB1 trillion in 2025



Source: iResearch

Motos

^{1.} Represents O2O GMV generated by platform model as % of total China local retail GMV.



Investment Highlights

Our Investment Highlights









- Continually Enhanced Efficiency Driven by Network Effect and Technology Infrastructure
 - Widely Trusted Local On-demand Retail Platform Exhibiting Robust Growth
 - Evolving Empowerment Capabilities Fueling Growth of Retailers and Brands
- Powerful Multilateral Network Effects Fostering Win-win Outcomes
- Proven and Visionary Management Team with Commitment to Technology Innovation









We Are An Open On-demand Delivery Platform With Unique Value and Scarcity







Prominent advantages compared with food delivery and other third-party ondemand delivery platforms

Open Platform with Diversified Order Sources

Robust Growth
Number of Merchants and Individual
Senders in 2022 vs 2017

Other Thirdparty Delivery Platforms



Food Delivery

Platforms



Flexibility
Arising from Crowdsourcing Platform

High Scalability
Orders in Peak Day Compared with
Average¹







Integrated Fulfillment Solutions

- ✓ Warehouse management
- ✓ In-store picking
- ✓ On-demand delivery









Continually Enhanced Efficiency Driven by Network Effect and Technology Infrastructure







Network Effect

9her Order Volume and Density

Technology Infrastructure



Smart Order Recommendation and Dispatching System

- Al-based orders and riders matching
- Optimal routes recommended

Automated Pricing System



- Optimized pricing through AI algorithm
- Further enhanced delivery efficiency and improved the overall delivery experience



Widely Trusted Local On-demand Retail Platform Fueling Growth of Retailers and Brands









93 of **Top 100**

Supermarket Chains¹

and Other Leading Retail Chains



















































Key Growth Engine for Retailers and Brand Owners

Walmart <mark>米</mark> 沃尔玛 Wern Yuen Tan, ex-President and CEO of Walmart China

"In July 2019, Walmart's sales on the JDDJ platform had **grown by more than 13 times** compared to the sales at its launch in 2016."

"We are confident that this deeper collaboration with Dada Group will enhance our **omni-channel** footprint and deliver a **better O2O** (online to offline) customer experience."



Rohit Jawa, Unilever North Asia Executive Vice President

"JDDJ is **one of our most reliable partners**. Since the time partnership has been established, Dada has delivered secured service to our consumers, meanwhile, JDDJ also helps us in further **building brand awareness and boosting omnichannel sales**"



Anne Tse, PepsiCo Foods Greater China SVP and GM

"JDDJ has become one of our *fastest growing sales channels* among all platforms we worked with in China"

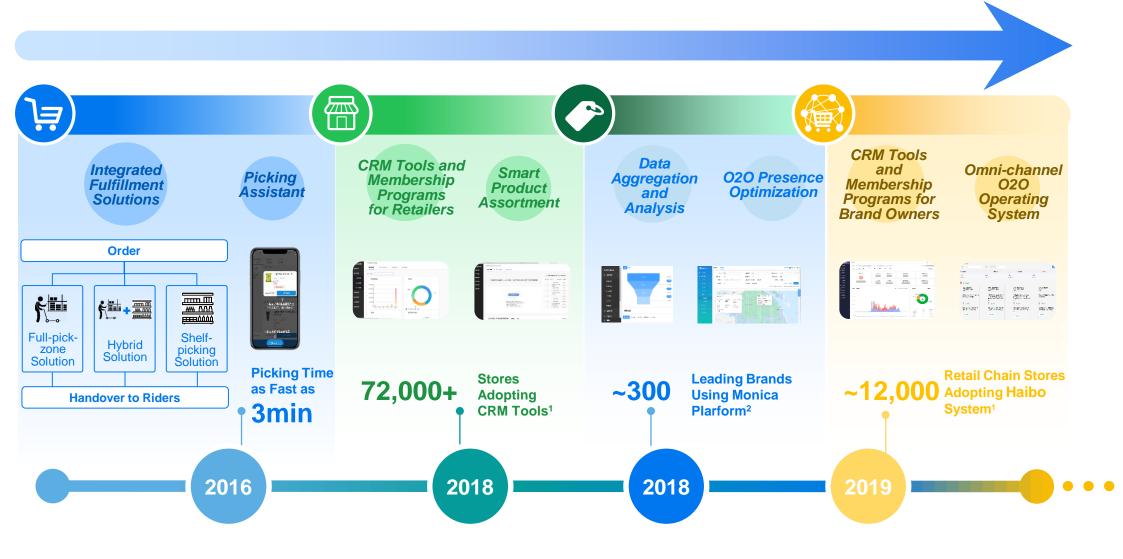


Evolving Empowerment Capabilities Fueling Growth of Retailers and Brands









Note:

^{1.} As of September 30, 2023.

^{2.} As of December 31, 2022.

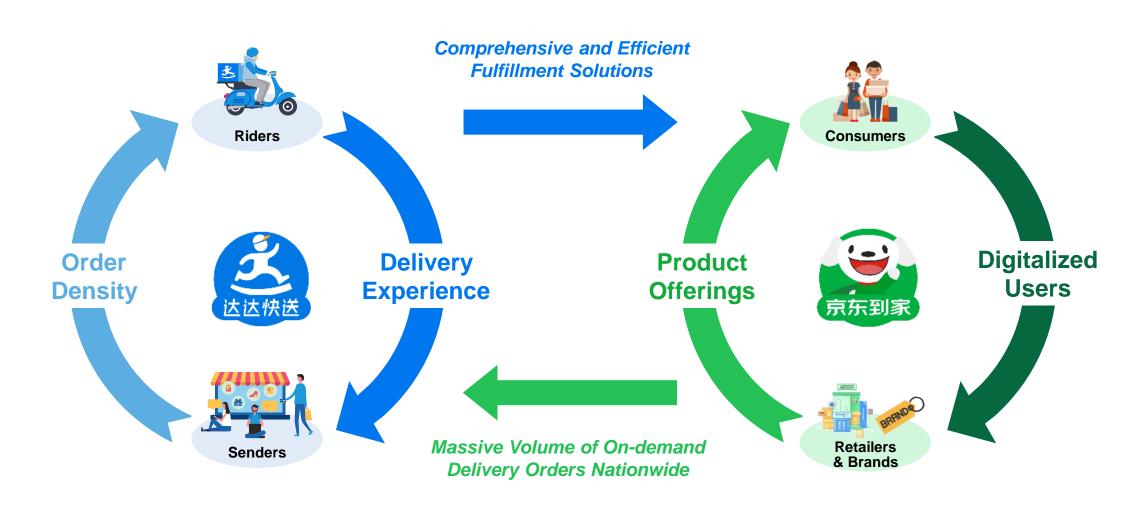


Powerful Multilateral Network Effects Fostering Win-win Outcomes for All Participants











Proven and Visionary Management Team







Supported by Professional and Experienced Board Members



Jeff He



IBM



Beck Chen





Deloitte. BAO ZUN







Lijun Xin

Chairman





Christina Xiaojing Zhu

Director

Walmart 沃 尔 玛



Baohong Sun

Independent **Director**





Laura Butler

Independent **Director**





Jian Han

Independent Director

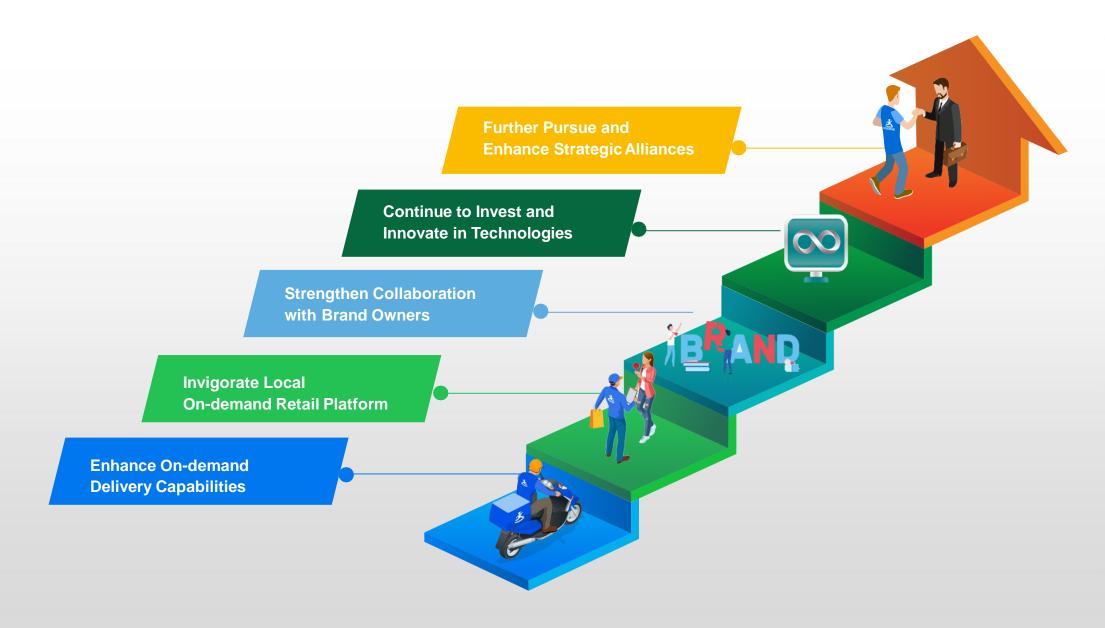


Our Growth Strategies











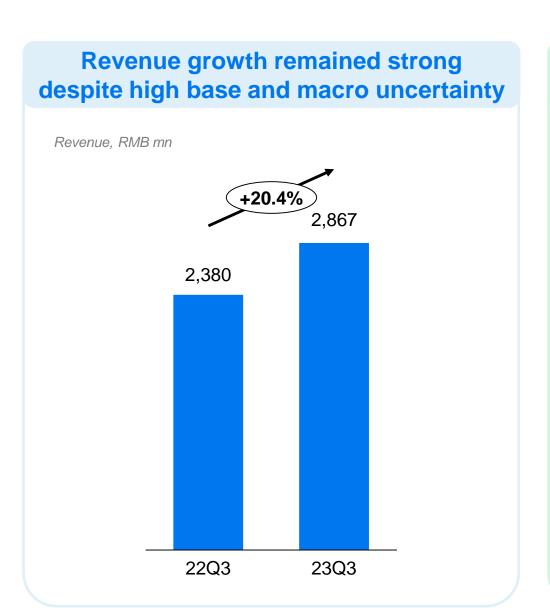
Financial Overview

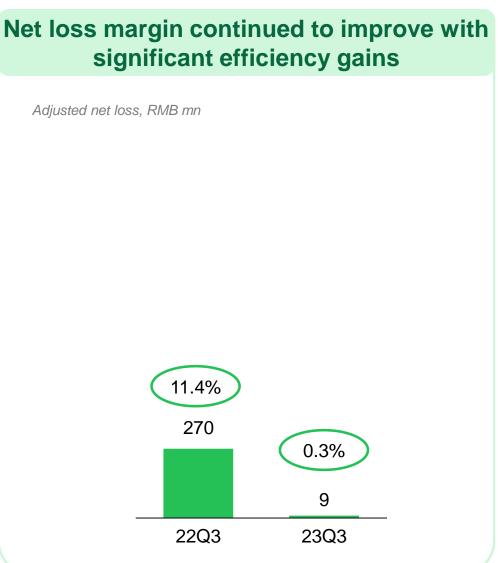
Robust Revenue Growth Momentum Accompanied by Enhanced Operating Efficiency









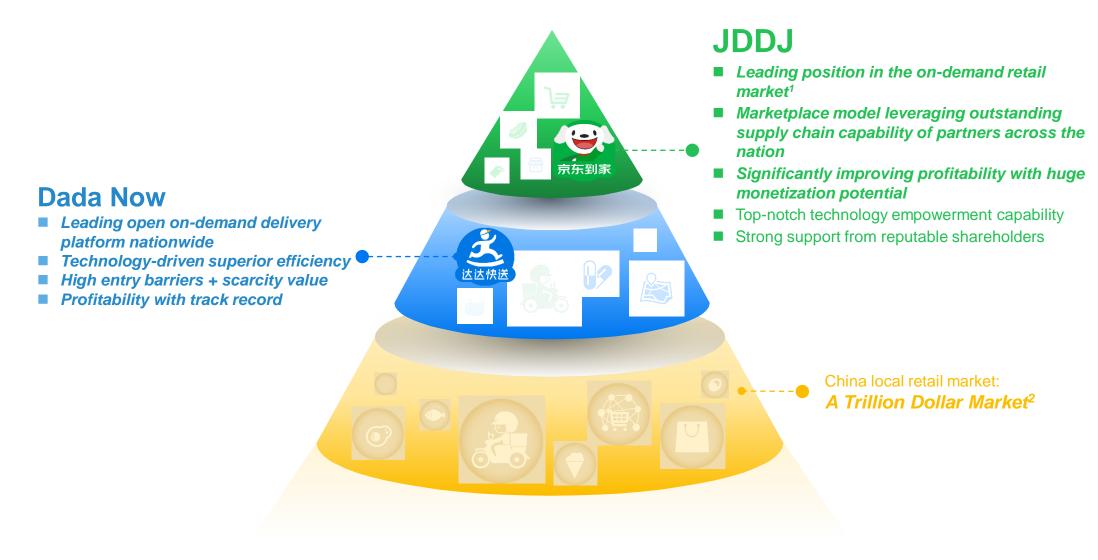


Why Dada?









Notes

2. According to iResearch.

^{1.} One of China's largest local on-demand retail platforms and the largest local on-demand retail platform in supermarket segment by GMV in 2021 according to iResearch.