





Investor Presentation

June 2021







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Company Overview

Our Mission and Platforms









Technology is Core to Our Platform







2,500+

Employees Operating Two Major Marketplaces¹





44,000+ **Stores Adopting** CRM Tools²









Picking Time as Fast as 3min





Customized and Integrated Fulfillment Solutions



Omni-channel Membership for Retailers and Brands





Smart Order Recommendation and Dispatching System



Digitalized Rider Management



Automatic Order Pricing Mechanism



Proprietary Software and Technologies



Enormous Data and User Insights



Artificial Intelligence and Data Analytics

Notes:

- 1. As of March 31, 2021.
- 2. As of April 30, 2021.
- 3. In the first quarter of 2021.

Mutually Beneficial Collaboration with Our











- **Last-mile delivery** partner for JD Logistics
- Flexible delivery capacity during peak





- Strategic delivery partner
- **Picking solutions** improving efficiency
- **Omni-channel** delivery





- **Optimized on-demand** shopping experience for JD consumers
- **020** new initiatives



- √ Strategic O2O platform
- Strong growth engine
- Walmart's China membership program

On-demand Retail



Our Market Opportunity

New Era of Local On-demand Retail in China









C2C E-commerce Platform Inter-city Multi-day Delivery



B2C E-commerce Platform Intra-city Same-day Delivery



O2O E-commerce Platform Intra-city 1-hour On-demand Delivery





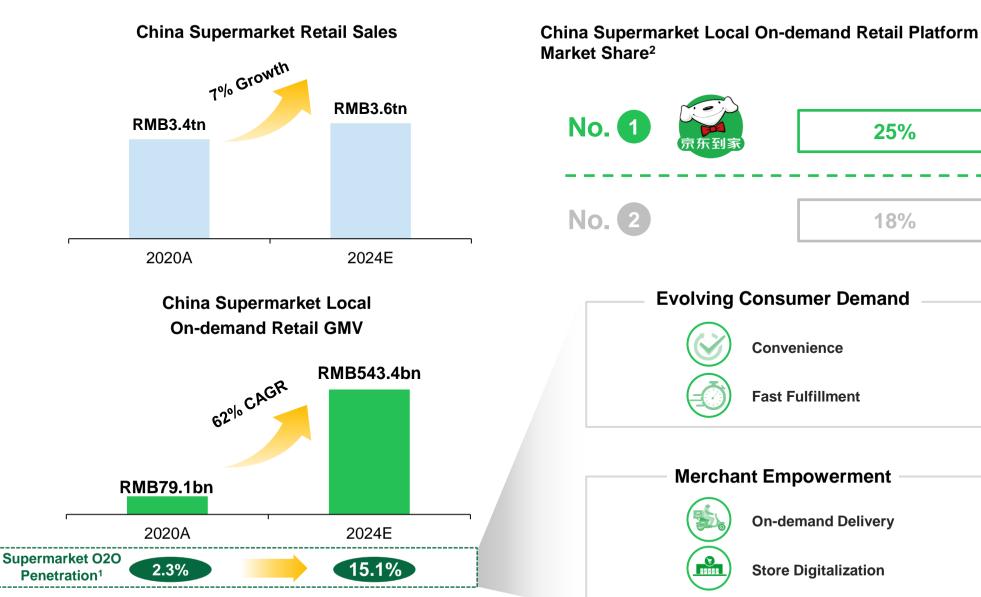


Supermarket – Largest Local Retail Segment Driven by Rising O2O Penetration









Source: iResearch.

Notes

- 1. Represents O2O platforms' supermarket GMV as % of China supermarket local on-demand retail market GMV.
- 2. Represents market share of local on-demand retail platform in the China supermarket segment, in terms of GMV in 2020.

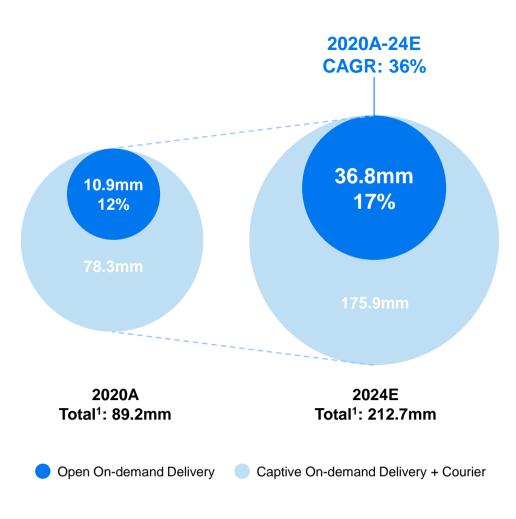
Open On-demand Delivery – Fastest Growing Segment with Diverse Order Sources







China Local Delivery Average Daily Orders



China Open On-demand Delivery Platform Market Share²



Diversified Order Sources for Open On-demand Delivery







Florists









Insurance Documents Pharmacies

Personal Items Last-mile Delivery

Source: iResearch

^{1.} Represents number of average daily orders of China local delivery market, which includes open on-demand delivery, captive on-demand delivery and courier.

^{2.} Represents market share in China open on-demand delivery market, in terms of average daily orders in 2020.



Investment Highlights

Our Investment Highlights









- Continually Enhanced Efficiency Driven by Network Effect and Technology Infrastructure
 - Widely Trusted Local On-demand Retail Platform Exhibiting Robust Growth
 - Evolving Empowerment Capabilities Fueling Growth of Retailers and Brands
- 5 Powerful Multilateral Network Effects Fostering Win-win Outcomes
- Proven and Visionary Management Team with Commitment to Technology Innovation







1

We Are An Open On-demand Delivery Platform With Unique Value and Scarcity







Open

~5x

Robust Growth

Number of Merchants and Individual Senders in 2020 vs 2017

Flexible

~4x

Superior Flexibility

Orders in Peak Day Compared with Average¹ >10x

High Scalability

Orders in Peak Hour Exceeding Average²



~30 min

Fast Fulfillment

Average Intra-city Delivery Time³

Unique Value and Scarcity



Food Delivery Platforms

Diversified Order Sources





Flexibility
Arising from
Crowd-sourcing
Platform





Integrated Fulfillment Solutions





Notes

- 1. Total orders delivered on the peak day during 2020 was around 4 times of average daily order volume in the same period of time.
- 2. Total orders delivered in the peak hour in the peak day during 2020 was more than 10 times of the average hourly order volume in the same period.
- 3. In the first quarter of 2021.



Continually Enhanced Efficiency Driven by Network Effect and Technology Infrastructure







Network Effect



Technology Infrastructure



Smart Order Recommendation and **Dispatching System**

- Al-based orders and riders matching
- Optimal routes recommended

Automated Pricing System



- Optimized pricing through AI algorithm
- Further enhanced delivery efficiency and improved the overall delivery experience



Widely Trusted Local On-demand Retail Platform Fueling Growth of Retailers and Brands









75 of **Top 100**

Supermarket Chains¹ and Other Leading Retail Chains









































Key Growth Engine for Retailers and Brand Owners



Wern Yuen Tan, President and CEO of Walmart China

"In July 2019, Walmart's sales on the JDDJ platform had **grown by more than 13 times** compared to the sales at its launch in 2016."

"We are confident that this deeper collaboration with Dada Group will enhance our **omni-channel** footprint and deliver a **better O2O** (**online to offline**) **customer experience**."



Rohit Jawa, Unilever North Asia Executive Vice President

"JDDJ is **one of our most reliable partners**. Since the time partnership has been established, Dada has delivered secured service to our consumers, meanwhile, JDDJ also helps us in further **building brand awareness and boosting omnichannel sales**"



Anne Tse, PepsiCo Foods Greater China SVP and GM

"JDDJ has become one of our *fastest growing sales channels* among all platforms we worked with in China"



Evolving Empowerment Capabilities Fueling Growth of Retailers and Brands









Note:

1. As of April 30, 2021.

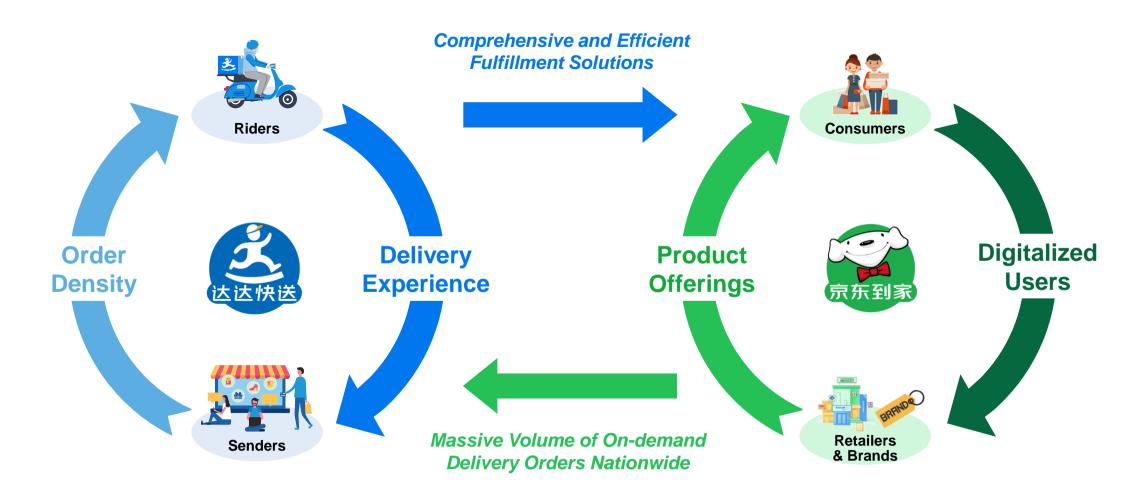


Powerful Multilateral Network Effects Fostering Win-win Outcomes for All Participants











Proven and Visionary Management Team with Commitment to Technology Innovation































	Lei Xu	
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Yui Yu

Sandy Ran Xu

Christina Xiaojing Zhu

Kui Zhou

Bonnie Yi Zhang

Baohong Sun

Director

Director

Director

Director

Director

Independent Director Independent Director













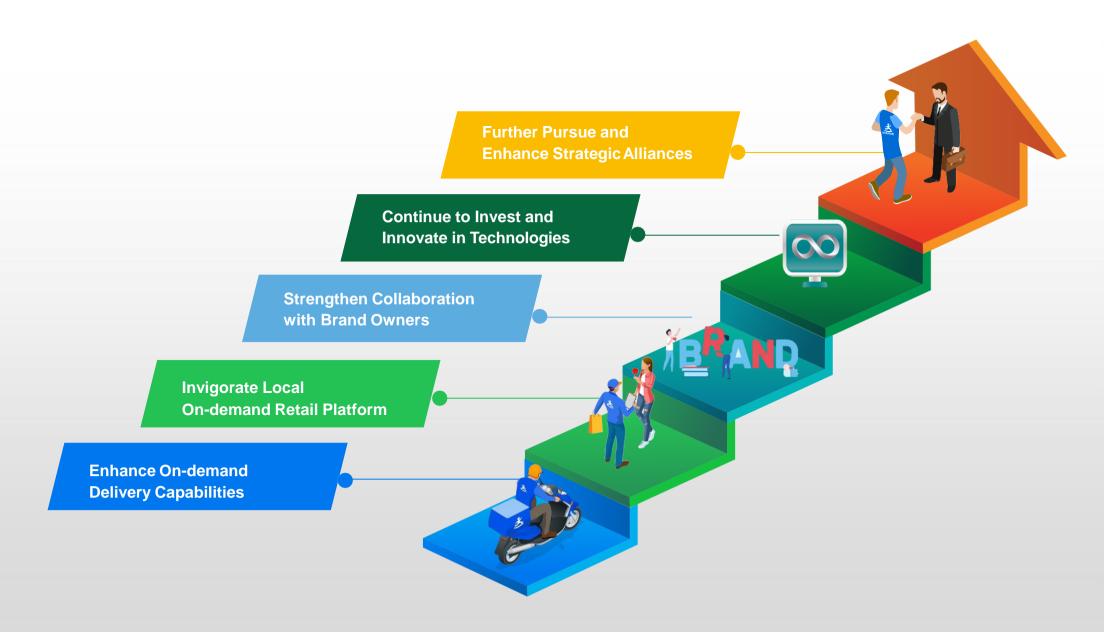


Our Growth Strategies











Financial Overview

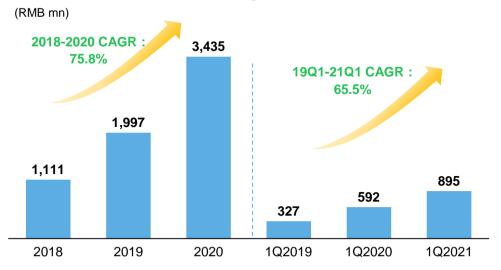
Strong Revenue Growth Driven by Dual Engines







Dada Now - Robust revenue growth



Total Revenue

2018

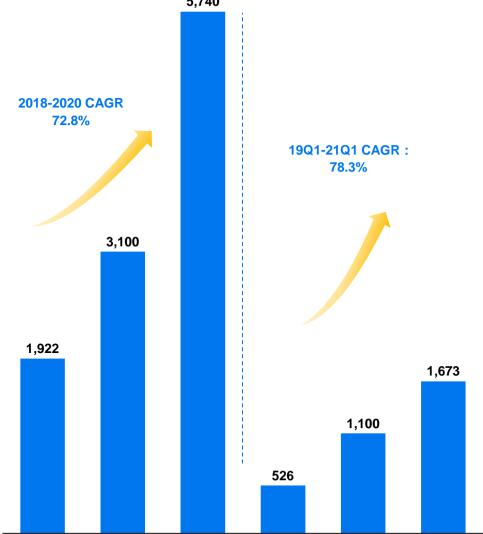
2019

2020

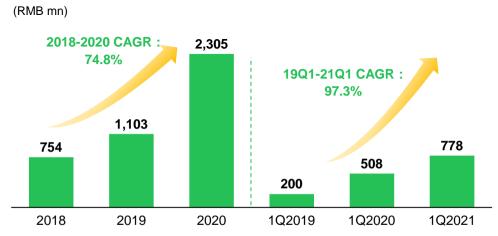
1Q2019

1Q2020





JDDJ - Strong revenue growth momentum



1Q2021

Enhanced Operating Efficiency Leading to Improved Adjusted Net Loss Margin¹

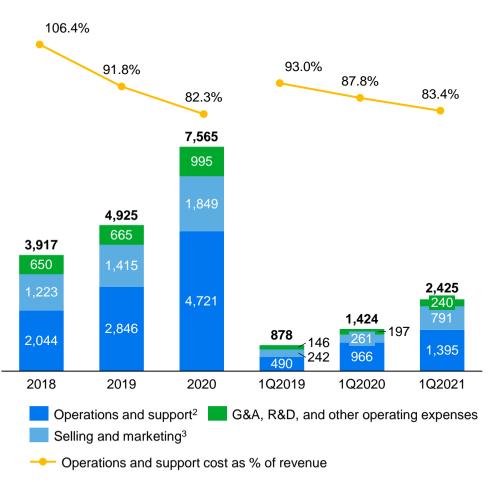




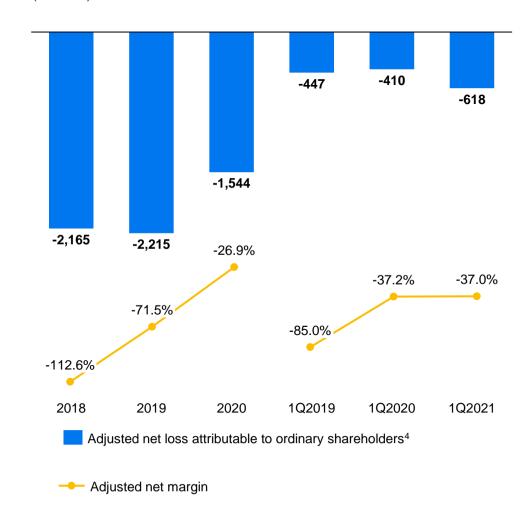


Breakdown of Costs and Expenses

(RMB mm)



Adjusted Net Loss Attributable to Ordinary Shareholders (RMB mm)



Notes:

^{1.}Compare 21Q1 to 19Q1.

^{2.} Operations and support costs primarily consist of (i) remuneration and incentives paid to riders for delivering orders, (ii) expenses charged by outsourced delivery agencies, (iii) transaction fees charged by payment channels, (iv) expenses incurred in providing customer and rider care services or the service fee charged by external customer service providers, and (v) packaging cost as well as other operations and support costs directly attributed to our principal operations.

^{3.} Selling and marketing expenses consist of consumer incentives, and other selling and marketing expenses, which include advertising and marketing expenses and employees payroll.

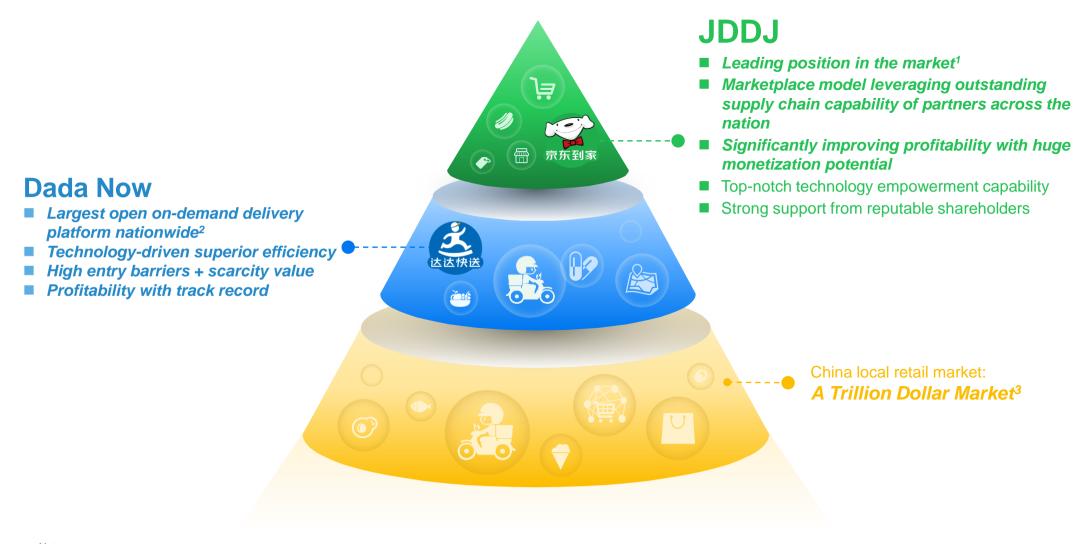
^{4.} Represents net loss attributable to ordinary shareholders excluding share-based compensation expenses, amortization of intangible assets resulting from business acquisitions and tax benefit from amortization of such intangible assets.

Why Dada?









Notes:

- 1. One of China's largest local on-demand retail platforms by GMV in 2020 according to iResearch.
- 2. By number of orders in 2020, according to the iResearch Report.
- 3. According to iResearch.