





Investor Presentation

November 2021







Disclaimer

This presentation has been prepared by Dada Nexus Limited (the "Company") solely for information purpose. By viewing or accessing the information contained in this material, you hereby acknowledge and agree that no representations, warranties or undertakings, express or implied, are made by the Company or any of its directors, shareholders, employees, agents, affiliates, advisors or representatives as to, and no reliance should be placed upon, the accuracy, fairness, completeness or correctness of the information or opinions presented or contained in this presentation. None of the Company or any of its directors, shareholders, employees, agents, affiliates, advisors or representatives accept any responsibility whatsoever (in negligence or otherwise) for any loss howsoever arising from any information presented or contained in this presentation or otherwise arising in connection with the presentation. The information presented or contained in this presentation is subject to change without notice and its accuracy is not guaranteed.

This presentation does not constitute an offer to sell or issue or an invitation or recommendation to purchase or subscribe for any securities of the Company for sale in the United States or anywhere else. No securities of the Company may be sold in the United States without registration with the United States Securities and Exchange Commission (the "SEC") or an exemption from such registration pursuant to the Securities Act of 1933, as amended (the "Securities Act") and the rules and regulations thereunder. No part of this presentation shall form the basis of or be relied upon in connection with any contract or investment decision in relation to any securities or otherwise. This presentation does not contain all relevant information relating to the Company or its securities, particularly with respect to the risks and special considerations involved with an investment in the securities of the Company. Nothing contained in this presentation shall be relied upon as a promise or representation as to the past or future performance of the Company. Past performance does not guarantee or predict future performance. You acknowledge that any assessment of the Company that may be made by you will be independent of this presentation and that you will be solely responsible for your own assessment of the market and the market position of the Company and that you will conduct your own analysis and be solely responsible for forming your own view of the potential future performance of the Company.

Certain statements in this presentation, and other statements that the Company may make, are forward-looking statements within the meaning of Section 27A of the Securities Act and Section 21E of the Securities Exchange Act of 1934, as amended. These statements reflect the Company's intent, beliefs or current expectations about the future. These statements can be recognized by the use of words such as "expects," "plans," "will," "estimates," "projects," "intends," "anticipates," "believes," "confident" or words of similar meaning. These forward-looking statements are not guarantees of future performance and are based on a number of assumptions about the Company's operations and other factors, many of which are beyond the Company's control, and accordingly, actual results may differ materially from these forward-looking statements. The Company or any of its affiliates, advisers or representatives has no obligation and does not undertake to revise forward-looking statements to reflect future events or circumstances.

This presentation also contains non-GAAP financial measures, the presentation of which is not intended to be considered in isolation or as a substitute for the financial information prepared and presented in accordance with accounting principles generally accepted in the United States of America (U.S. GAAP). In addition, the Company's calculation of these non-GAAP financial measures may be different from the calculation used by other companies, and therefore comparability may be limited. The reconciliation of those measures to the most comparable GAAP measures is contained within this document or available at the Companywebsite https://ir.imdada.cn/



Company Overview

Our Mission and Platforms









Technology is Core to Our Platform













5,000+ **Stores Adopting** Haibo²









Picking Time as Fast as 3min





Omni-channel 020 Operating System



Membership Management for Retailers and Brands





Smart Order Recommendation and Dispatching System



Digitalized Rider Management



Automatic Order Pricing Mechanism



Proprietary Software and Technologies



Enormous Data and User Insights



Artificial Intelligence and Data Analytics

Notes:

- 1. As of September 30, 2021.
- 2. As of early November, 2021.
- 3. In the third quarter of 2021.

Mutually Beneficial Collaboration with Our











Last-mile delivery partner for JD Logistics providing flexible delivery capacity during peak





Strategic delivery partner for omni-channel delivery

On-demand Delivery

Picking solutions improving efficiency



JD Shop Now

- Core pillar to JD's omnichannel strategy
- **Optimized on-demand** shopping experience for JD consumers



√ Strategic O2O platform served as strong growth engine

On-demand Retail

Walmart China's

membership program

Shop Now: Joint Efforts Together with JD.com to Unlock Potential in Local On-demand Retail Market







- ✓ Enrich both product offerings and delivery options
- ✓ Provide consumers with a better shopping experience
- ✓ Meet consumers' evolving demands



On-demand retail within JD.com powered by Dada Group

≯ /八日寸四 Shop Now

 Available in search results, Nearby tab of JD App, etc.









- ✓ Dada Group fulfills all needs of local on-demand retail and delivery on JD
- ✓ Increase penetration rate among JD's vast user base





Continue to penetrate





Vast JD.com user base that keeps expanding



552.2 million¹



Our Market Opportunity

New Era of Local On-demand Retail in China













B2C E-commerce Platform Intra-city Same-day Delivery



O2O E-commerce Platform Intra-city 1-hour On-demand Delivery





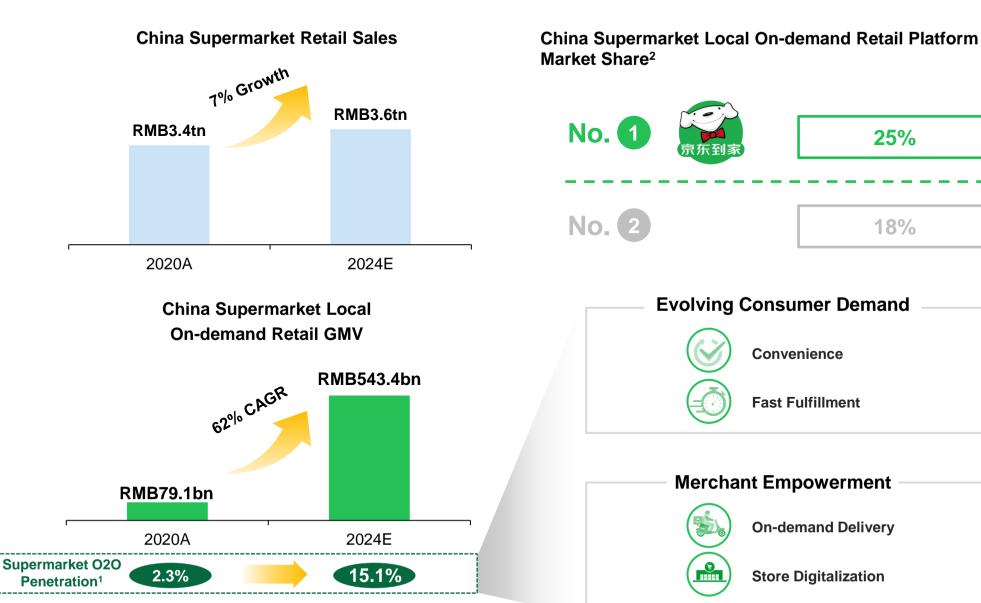


Supermarket - Largest Local Retail Segment Driven by Rising O2O Penetration









Source: iResearch.

Notes

- 1. Represents O2O platforms' supermarket GMV as % of China supermarket local on-demand retail market GMV.
- 2. Represents market share of local on-demand retail platform in the China supermarket segment, in terms of GMV in 2020.

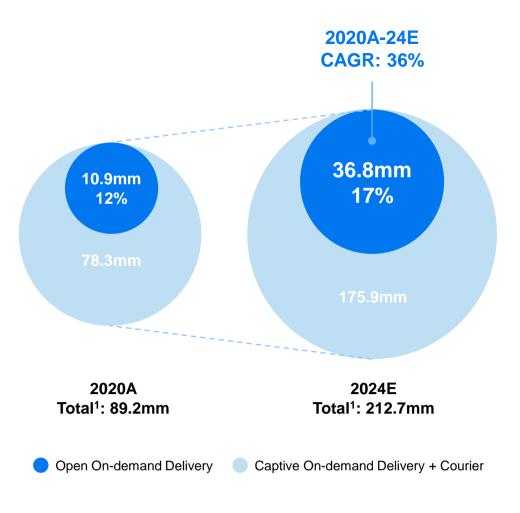
Open On-demand Delivery - Fastest Growing Segment with Diverse Order Sources







China Local Delivery Average Daily Orders



China Open On-demand Delivery Platform Market Share²



Diversified Order Sources for Open On-demand Delivery







Florists









Insurance Documents Pharmacies

Personal Items Last-mile Delivery

Source: iResearch

^{1.} Represents number of average daily orders of China local delivery market, which includes open on-demand delivery, captive on-demand delivery and courier.

^{2.} Represents market share in China open on-demand delivery market, in terms of average daily orders in 2020.



Investment Highlights

Our Investment Highlights









- Continually Enhanced Efficiency Driven by Network Effect and Technology Infrastructure
 - Widely Trusted Local On-demand Retail Platform Exhibiting Robust Growth
 - Evolving Empowerment Capabilities Fueling Growth of Retailers and Brands
- Powerful Multilateral Network Effects Fostering Win-win Outcomes
- Proven and Visionary Management Team with Commitment to Technology Innovation







1

We Are An Open On-demand Delivery Platform With Unique Value and Scarcity







Open



Robust Growth

Number of Merchants and Individual Senders in 2020 vs 2017

Flexible



Superior Flexibility

Orders in Peak Day Compared with Average¹ >10x

High Scalability

Orders in Peak Hour Exceeding Average²

Ondemand ~30 min

Fast Fulfillment

Average Intra-city Delivery Time³

Unique Value and Scarcity



Food Delivery Platforms

Diversified Order Sources





Flexibility
Arising from
Crowd-sourcing
Platform





Integrated Fulfillment Solutions





Notes

- 1. Total orders delivered on the peak day during 2020 was around 4 times of average daily order volume in the same period of time.
- 2. Total orders delivered in the peak hour in the peak day during 2020 was more than 10 times of the average hourly order volume in the same period.
- 3. In the third quarter of 2021.



Continually Enhanced Efficiency Driven by Network Effect and Technology Infrastructure







Network Effect



Technology Infrastructure



Smart Order Recommendation and **Dispatching System**

- Al-based orders and riders matching
- Optimal routes recommended

Automated Pricing System



- Optimized pricing through AI algorithm
- Further enhanced delivery efficiency and improved the overall delivery experience



Widely Trusted Local On-demand Retail Platform Fueling Growth of Retailers and Brands







9 of Top 10 82 of Top 100

Supermarket Chains¹ and Other Leading Retail Chains















































Key Growth Engine for Retailers and Brand Owners

Walmart 沃 尔 玛 Wern Yuen Tan, ex-President and CFO of Walmart China

"In July 2019, Walmart's sales on the JDDJ platform had **grown by more than 13 times** compared to the sales at its launch in 2016."

"We are confident that this deeper collaboration with Dada Group will enhance our **omni-channel** footprint and deliver a **better O2O** (**online to offline**) **customer experience**."



Rohit Jawa, Unilever North Asia Executive Vice President

"JDDJ is **one of our most reliable partners**. Since the time partnership has been established, Dada has delivered secured service to our consumers, meanwhile, JDDJ also helps us in further **building brand awareness and boosting omnichannel sales**"



Anne Tse, PepsiCo Foods Greater China SVP and GM

"JDDJ has become one of our *fastest growing sales channels* among all platforms we worked with in China"



Evolving Empowerment Capabilities Fueling Growth of Retailers and Brands









Note:

^{1.} As of October 31, 2021.

^{1.} As of early November, 2021.

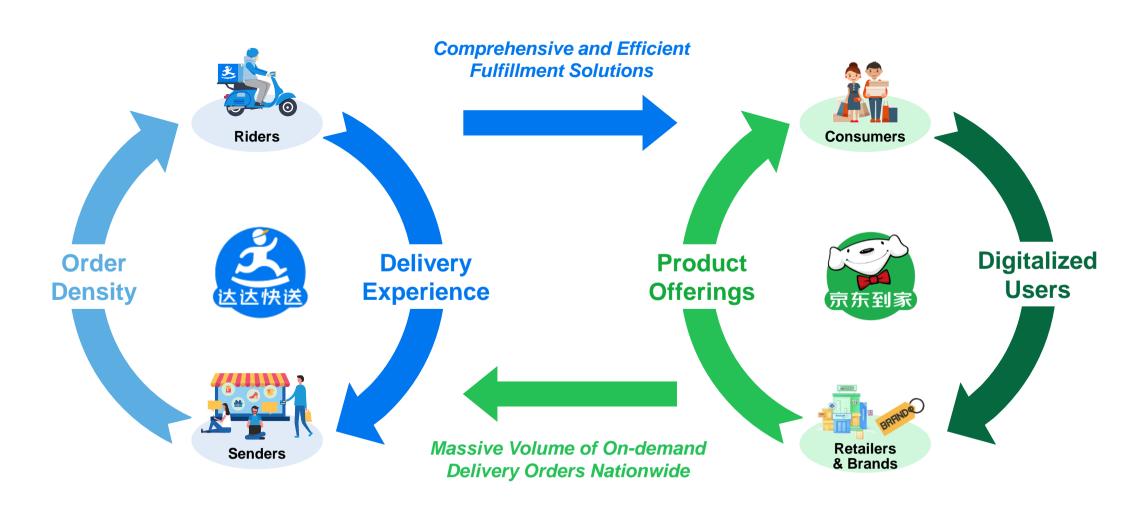


Powerful Multilateral Network Effects Fostering Win-win Outcomes for All Participants











Proven and Visionary Management Team with Commitment to Technology Innovation































| Lei Xu | |
|--------|--|
| | |



Sandy Ran Xu

Christina Xiaojing Zhu

Kui Zhou

Bonnie Yi Zhang

Baohong Sun

Director



Yui Yu

Director

Director

Director

Independent **Director**

Independent **Director**

JD.京东 多·快·好·省











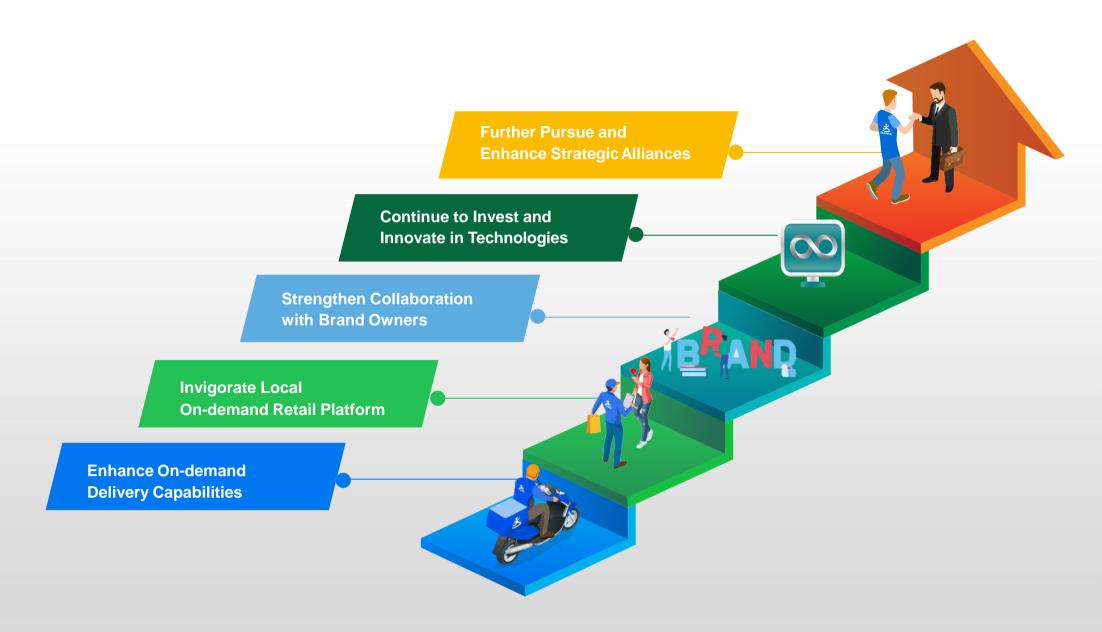


Our Growth Strategies











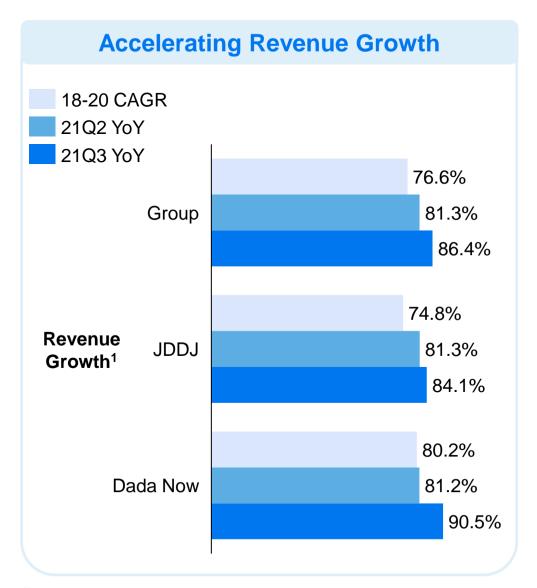
Financial Overview

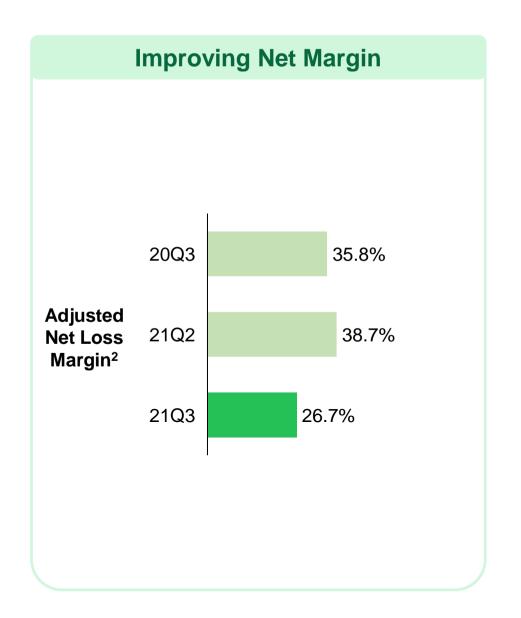
Strong Revenue Growth Accompanied by Enhanced Operating Efficiency











Notes

^{1.} Effective since April 2021, the cost of riders for Dada Now last-mile delivery services has been directly paid through third-party companies instead of through the Company. The Company no longer recognizes rider-related revenue and rider-related costs in the income statement for the last-mile delivery services. To help better understand the growth excluding the change's impact on revenue, the Company hereby presents the year-over-year growth assuming excluding the cost of riders directly paid during the comparative periods.

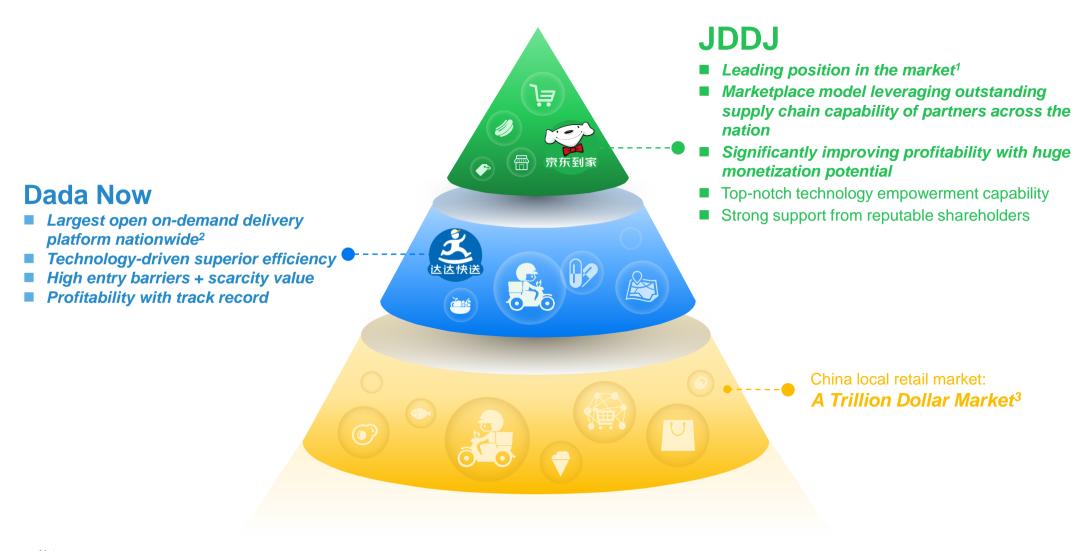
^{2.}Adjusted net loss margin is calculated by dividing adjusted net loss attributable to ordinary shareholders by total revenue, assuming revenue recognition of Dada Now last-mile delivery services is net basis during the comparative periods.

Why Dada?









Notes:

- 1. One of China's largest local on-demand retail platforms by GMV in 2020 according to iResearch.
- 2. By number of orders in 2020, according to the iResearch Report.
- 3. According to iResearch.